



Mission, Vision, and Promises

Our Mission:

To positively transform the way people view and experience serious illness, dying, and grief

Our Vision:

To achieve a day when **no one** in central Virginia has to die alone or in pain

Our Promise to Our Patients and Families:

Excellence – We personally commit and hold ourselves accountable for providing the patients and families we serve with skilled compassionate care. We respond to challenges directly, promptly, professionally, and with the highest integrity.

Compassion – We care for our patients and their families with the same compassion, dignity, kindness, humility, and respect that we give ourselves and our own families.

Teamwork – We work closely with our coworkers, patients, referring physicians, hospitals, and families to deliver the best outcomes and the highest quality service through the dedicated, concerted, and collaborative teamwork of every coworker.

Advocacy – We passionately serve the needs of our patients and families and will advocate to have those needs met. We will embrace the plan of care wholeheartedly and execute it to the best of our ability.

Stewardship – We focus and steward our resources to serve the physical, emotional, and spiritual needs of our patients and families, regardless of race, belief system, citizenship, sexual orientation, national origin, or socioeconomic level.